

Thank you for booking at Serenity Lakes. We're really pleased you'll be coming to stay with us to enjoy the beautiful lake and amazing facilities. The lake is set on a working farm with horses and livestock so occasionally there may be agricultural sounds and smells to remind you that you are in the countryside! Access to the property is through the farm. There is plenty of life on the farm, which also houses an equestrian yard and some small workshop units. The lake is however an oasis of calm and tranquillity!



How To Find Us

We are located at Board Barn Farm, Camps Road, Helions Bumpstead, CB9 7AU. If you are using sat nav it will bring you to the front of the farm. You'll probably see our hand-made steel firepits (That's how we fill our days!). Drive into the farmyard and turn left. Then follow the path through the farmyard going past the big blue steel tank on your right, and head down on the track between the building and tank. This track will take you out to the paddocks and on to the lake. Turn left when you see the first car park and follow the track to the unloading and Parking point behind the huts.

***Please be aware** - This is a working farm with a livery yard. There will be horses and tractors moving around the yard so please drive very slowly and keep an eye out. There is also likely to be some tired horse owners... They are even more vulnerable than the horses!*

Check In

You can check in any time from 3:00pm on the day of arrival. The keys are stored in a key box, which is fixed to the right-hand side of the steps of your hut. The code will be emailed to you just before your stay. We are usually around, so you are welcome to make contact if you wish, but it's fine just to arrive and let yourself in.

There is a small place to park your car near the hut so you can unload. This is just outside a pedestrian gate and a very short walk to the hut. Please could all gates be left shut at all times. There is no vehicle access within the lake fencing.

Extras

We have a range of extras you can book via our website to make your stay more enjoyable. These include wood for the BBQ, use of the hot tub, booking of the sauna, space for your horse on site, etc. Visit www.serenitylakes.co.uk/shop to make your booking.

Site and Hut Rules

We are a friendly bunch, but we thought it sensible to let you know about a few rules. If you're a fisherman there is a separate set of rules to cover fishing on the lake and instructions for other items like the hot tub and sauna (Bookable separately).

1. Please enjoy your stay!
2. No smoking or vaping in the hut.
3. Please let us know about any breakages.
4. No cars within the fenced area.
5. Please take care near the lake.
6. Be careful around the horses on site.
7. Drive slowly through the yard.
8. No fires or BBQ other than in Firepits and BBQ's provided
9. No pets except guide dogs
10. No under 18s
11. Please shut all gates behind you.
12. Please do not feed Andy... he is well fed!

Contact

Should you have any problems when you arrive or during your stay please contact Andy on 07977 222884. If you cannot get through to Andy please contact Jason on 07899 806693.